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| **Roles and Responsibilities (Operational)** |

**Care Support Workers**

* To provide the highest standard of care and support in accordance with the ethos of the organisation, national policy, HIQA Standards and legislation.
* To support Service Users to reach their potential, by providing care & support based on their assessed needs.
* To build a positive relationship with all stakeholders, with the central focus being a person centred, safe and effective service.
* To report to the Team Leader/Social Care Leader daily.
* To respond efficiently and effectively in accordance with the organisational policies and procedures and HSE/HIQA Guidance regarding medication management, risk management, positive behaviour support, health and safety, fire safety, complaints, safeguarding, restrictive practices, incidents and accidents.
* To take responsibility for ensuring your own professional development, this will include ensuring that the Team Leader or Social Care Leader carries out supervision with you on a monthly basis.